



Citoxal

AGent

AGent SDS: Citoxal [2026.02]

Version No: 2026.02

Safety Data Sheet according to WHS Regulations (Hazardous Chemicals) Amendment 2020 and the Australian Code for the Transport of Dangerous Goods by Road & Rail (ADG Code)

Hazard Alert Code: 2

Issue Date: July 2026
Print Date: (auto-fills on print)
AGENT.GHS.AUS.EN.E

SECTION 1 Identification of the substance / mixture and of the company / undertaking

Product Identifier

Product name	Citoxal
Chemical Name	Not Applicable (mixture)
Synonyms	Oxalic / citric acid stain remover
Proper shipping name	CITOXAL (oxalic / citric acid blend — Not classified as a Dangerous Good)
Chemical formula	Oxalic acid dihydrate + citric acid (mixture)
Other means of identification	Citoxal [2026.02]

Relevant identified uses of the substance or mixture and uses advised against

Identified uses	Swimming pool & spa chemical; surface stain remover.
Uses advised against	Do NOT mix with chlorates / hypochlorite (explosion risk). Not for domestic / unprotected consumer use.

Details of the manufacturer or supplier of the safety data sheet

Registered company name	AGent Sales & Services Pty Ltd
Address	38 May Holman Drive, Bassendean WA 6054, Australia
Telephone	(+61 8) 6270 4500 / 1300 833 844
Website	agentsales.com.au
Email	admin@agentsales.com.au

Emergency telephone number

Association / Organisation	Hazrad (outside 24-hour emergency response provider)
Emergency telephone numbers	08 9418 4200 (24-hour) — answered by Hazrad on AGent's behalf
Other emergency telephone numbers	Poisons Information Centre 131 126 (Australia) / 0800 764 766 (NZ)

SECTION 2 Hazards identification

Classification of the substance or mixture

HAZARDOUS CHEMICAL. NOT a Dangerous Good. Scheduled Poison S6. Acidic powder — harmful if swallowed and causes serious eye damage; not classified as a Dangerous Good under the ADG Code.

Poisons Schedule (SUSMP)	Schedule 6 (S6) — SUSMP
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Classification

- Acute Toxicity (Oral) Category 4 — H302
- Serious Eye Damage/Eye Irritation Category 1 — H318
- Acute Toxicity (Dermal) Category 4 — H312
- Skin Corrosion/Irritation Category 1B — H314

- Specific Target Organ Toxicity (Single Exposure) Category 3 — H335
- Specific Target Organ Toxicity (Repeated Exposure) Category 2 — H373

Label elements

Hazard pictogram(s)	
Signal word	DANGER

Hazard statement(s)

- H302 — Harmful if swallowed.
- H318 — Causes serious eye damage.
- H312 — Harmful in contact with skin.
- H314 — Causes severe skin burns and eye damage.
- H335 — May cause respiratory irritation.
- H373 — May cause damage to organs through prolonged or repeated exposure.

Supplementary statement(s)

May form combustible / explosible dust-air mixture if dispersed.

Precautionary statement(s) Prevention

- P102 — Keep out of reach of children.
- P261 — Avoid breathing dust.
- P264 — Wash hands thoroughly after handling.
- P270 — Do not eat, drink or smoke when using this product.
- P280 — Wear protective gloves / protective clothing / eye protection / face protection.

Precautionary statement(s) Response

- P305+P351+P338+P310 — IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses if present and easy to do. Continue rinsing. Immediately call a POISON CENTRE / doctor.
- P302+P352 — IF ON SKIN: Wash with plenty of soap and water.
- P332+P313 — If skin irritation occurs: Get medical advice.
- P363 — Wash contaminated clothing before reuse.
- P301+P312 — IF SWALLOWED: Call a POISON CENTRE / doctor if you feel unwell.
- P301+P330+P331 — Rinse mouth. Do NOT induce vomiting.

Precautionary statement(s) Storage

- P403+P233 — Store in a well-ventilated place. Keep container tightly closed. Protect from moisture (hygroscopic).

Precautionary statement(s) Disposal

- P501 — Dispose of contents/container in accordance with local, state and federal regulations.

Other hazards

Combustible dust — may form explosible dust-air mixture if dispersed. Risk of explosion with chlorates / hypochlorite / oxidisers.

SECTION 3 Composition / information on ingredients

Substances

See section below for composition of Mixtures.

Mixtures

CAS No.	% [weight]	Name	Classification
6153-56-6	40 – 60	Oxalic acid dihydrate	Acute Tox. 4 — oral/dermal (H302, H312); Skin Corr. 1B (H314); AUH071; STOT RE 2 — kidneys (H373) — HCIS
77-92-9	40 – 60	Citric acid	Skin Irrit. 2 (H315); Eye Irrit. 2A (H319); STOT SE 3 (H335); Specific Target Organ Toxicity (Single Exposure) Category 3 (H335)

SECTION 4 First aid measures

Description of first aid measures

Eye Contact

Immediately flush eyes with running water, holding eyelids open and occasionally lifting the lids. Remove contact lenses if easy to do. Continue flushing for at least 15 minutes. Call a Poisons Information Centre / doctor — risk of serious eye damage.

Skin Contact

Remove contaminated clothing and shoes immediately. Flush skin and hair with running water for at least 15 minutes; wash with soap and water. Get medical advice. Launder clothing before reuse.

Inhalation

Remove to fresh air and keep at rest. If not breathing, give artificial respiration. If breathing is difficult, give oxygen. Seek medical attention immediately.

Ingestion

Rinse mouth with water; give plenty of water to drink if conscious. Never give anything by mouth to an unconscious person. Do NOT induce vomiting. Call a Poisons Information Centre / doctor.

Most important symptoms and effects, both acute and delayed

Harmful if swallowed; corrosive on ingestion — may affect calcium balance (nausea, vomiting, abdominal pain, tetany, convulsions, cardiac / circulatory effects). Causes skin irritation and serious eye damage. Dust irritates the respiratory tract.

Indication of any immediate medical attention and special treatment needed

Treat symptomatically. Oxalate poisoning may cause hypocalcaemia — monitor calcium and renal function. Contact the Poisons Information Centre (Australia 131 126; New Zealand 0800 764 766).

First Aid facilities

Eye wash facilities and a safety shower must be available in any area where this product is handled.

SECTION 5 Firefighting measures

Extinguishing media

Dry chemical, carbon dioxide, foam or water spray appropriate to the surrounding fire.

Special hazards arising from the substance or mixture

Fire Incompatibility

Combustible material; fine dust dispersed in air is a potential dust explosion hazard. Fire produces irritating / toxic gases including oxides of carbon.

Advice for firefighters

Fire Fighting

Fire fighters to wear self-contained breathing apparatus (SCBA) and chemical splash suit. Do NOT allow fire-fighting water to reach waterways or drains.

Fire / Explosion Hazard

Combustible dust. Potential dust explosion hazard if dispersed in air.

HAZCHEM Code	None allocated
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SECTION 6 Accidental release measures

Personal precautions, protective equipment and emergency procedures

See Section 8 for personal protective equipment requirements.

Use PPE. Avoid dust formation and inhalation of dust. Ensure adequate ventilation. Evacuate non-essential personnel.

Environmental precautions

Prevent product entering drains or waterways. If contamination occurs, advise local emergency services. See Section 12.

Methods and material for containment and cleaning up

Minor Spills

Collect (sweep or vacuum) without creating dust, using non-sparking tools. Neutralise residues with lime or soda ash. Place in labelled closed containers for disposal per Section 13. Wash area with excess water.

Major Spills

Isolate the area; eliminate ignition sources. Avoid dust generation. Collect into labelled containers for disposal per Section 13. Neutralise residues. Notify the Environmental Protection Authority.

SECTION 7 Handling and storage

Precautions for safe handling

Safe handling

Minimise dust generation and accumulation. Avoid breathing dust and contact with eyes / skin / clothing. Take precautions against static discharge (bonding / grounding). Keep away from heat and ignition sources — no smoking. Use PPE per Section 8.

Other information

Hygroscopic — avoid exposure to air / moisture. Keep away from food and incompatible materials.

Conditions for safe storage, including any incompatibilities

Suitable container

Store in the original container, tightly closed, in a cool, dry, well-ventilated place out of direct sunlight. Protect from physical damage and moisture.

Storage incompatibility

Incompatible with alkalis / alkaline solutions, ammonia, acid chlorides, halogenates, oxidising agents and metals. Risk of explosion with chlorates / hypochlorite. Store away from food.

SECTION 8 Exposure controls / personal protection

Control parameters

Occupational Exposure Limits (OEL)

Reference: Safe Work Australia, "Workplace Exposure Limits for Airborne Contaminants" (April 2024) by Safe Work Australia.

Source	Ingredient	Material name	TWA	STEL	Peak	Notes
SWA WEL 2024	Oxalic acid	Oxalic acid (CAS 144-62-7; as dihydrate component)	1 mg/m ³	2 mg/m ³	Not assigned in SWA WEL 2024	SWA WEL 2024 oxalic acid TWA 1 mg/m ³ , STEL 2 mg/m ³ .
SWA WEL 2024	Citric acid	Citric acid (CAS 77-92-9)	Not assigned in SWA WEL 2024	Not assigned in SWA WEL 2024	Not assigned in SWA WEL 2024	No workplace exposure limit assigned to citric acid; manage dust to as low as workable.

Emergency Limits

Ingredient	TEEL-1	TEEL-2	TEEL-3
Oxalic acid	Not established (DOE PAC)	Not established (DOE PAC)	Not established (DOE PAC)
Ingredient	Original IDLH		Revised IDLH
Oxalic acid	500 mg/m ³ (NIOSH IDLH, oxalic acid)		500 mg/m ³ (NIOSH)

MATERIAL DATA

No whole-mixture occupational exposure data are available; manage on a per-component basis (above).

Exposure controls

Appropriate engineering controls

Apply the hierarchy of controls (WHS Reg 36). Where elimination or substitution is not reasonably practicable: provide local exhaust ventilation at points of vapour / mist generation; use closed transfer systems where possible; ensure general ventilation is adequate to keep airborne concentrations below the applicable WEL. Document the risk assessment supporting the chosen control hierarchy.

Individual protection measures, such as personal protective equipment

Eye and face protection

Safety glasses with side shields (AS/NZS 1336 & 1337) as a minimum. Chemical goggles and a face shield (AS/NZS 1336 & 1337) where splash potential exists.

Skin protection

See Hand protection below.

Hands/feet protection

Wear impervious gloves (nitrile / neoprene / natural rubber / PVC, per AS/NZS 2161). Inspect gloves before use; dispose of contaminated gloves and wash hands. Face shield and safety glasses; P1 / P2 dust respirator (organic-vapour/particulate where appropriate).

Body protection

See Other protection below.

Other protection

Long-sleeved chemical-resistant protective clothing and apron (PVC or equivalent)

Respiratory protection

If a risk assessment indicates an inhalation risk exists, wear a half-face or full-face respirator with appropriate filter (selection per AS/NZS 1715; respirator per AS/NZS 1716). Specific cartridge / canister recommendation to be confirmed during respiratory protection risk assessment per AS/NZS 1715.

SECTION 9 Physical and chemical properties

Information on basic physical and chemical properties

Property	Value
Appearance	Solid — uncoloured crystals or white powder
Physical state	Solid
Odour	Odourless
Odour threshold	No data available in source SDS
pH (as supplied)	Approx. 0.7 @ 50 g/L
Melting point / freezing point (°C)	> 160 °C (sublimes)
Initial boiling point and boiling range (°C)	> 160 °C (sublimes)
Flash point (°C)	No data available in source SDS
Evaporation rate	Not applicable — solid
Flammability	Combustible dust
Upper Explosive Limit (%)	Not applicable (dust explosion hazard — see §10)
Lower Explosive Limit (%)	Not applicable (dust explosion hazard — see §10)
Vapour pressure (kPa)	0.0312 Pa @ 25 °C
Solubility in water	108 g/L @ 25 °C
Vapour density (Air = 1)	Not applicable — solid
Relative density (Water = 1)	0.813 (bulk; EU A.3 method)
Partition coefficient n-octanol/water	Not applicable (mixture)
Auto-ignition temperature (°C)	No data available in source SDS
Decomposition temperature (°C)	> 160 °C
Viscosity (cSt)	Not applicable — solid
Molecular weight (g/mol)	Not applicable (mixture)

Taste	Not applicable — do not taste
Explosive properties	Combustible dust — dust cloud may explode
Oxidising properties	None known
Surface Tension (dyn/cm or mN/m)	Not applicable — solid
Volatile Component (% vol)	Not applicable — solid
Gas group	Not applicable
pH as a solution (1%)	Strongly acidic (~1.5)
VOC g/L	0 g/L — solid acid blend; no VOC

SECTION 10 Stability and reactivity

Reactivity	Combustible dust — dust explosion potential. Reacts exothermically with bases. See Section 7.
Chemical stability	Stable under normal conditions of use, storage and ambient temperature.
Possibility of hazardous reactions	Hazardous polymerisation will not occur. Risk of explosion with chlorates, sodium hypochlorite, strong oxidisers, silver and oxyhalogen salts. Exothermic reaction with bases, ammonia and mercury.
Conditions to avoid	Moisture; dust generation; heat; ignition sources.
Incompatible materials	See Section 7. Alkalis; ammonia; acid chlorides; halogenates; oxidisers; metals.
Hazardous decomposition products	See Section 5. Oxides of carbon.

SECTION 11 Toxicological information

Information on toxicological effects

Inhaled

Dust may produce respiratory irritation.

Ingestion

Harmful if swallowed; corrosive on ingestion — may affect calcium balance, with nausea, vomiting, abdominal pain, numbness, tetany, convulsions, shock and circulatory collapse.

Skin Contact

Causes skin irritation (H315). Repeated exposure to oxalic acid may cause localised effects.

Eye

Causes serious eye damage (H318) — irreversible effects (oxalic acid, OECD 405).

Chronic

Repeated oral exposure to oxalic acid may cause cumulative effects (reduced thyroid function, renal toxicity, kidney damage / stone formation) [NICNAS].

Per-ingredient toxicity

Ingredient	TOXICITY	IRRITATION
Oxalic acid dihydrate	Oral LD50 (rat): 375 mg/kg; Dermal LD50 (rabbit): > 20,000 mg/kg	No skin irritation (rabbit, OECD 404); irreversible eye effects (rabbit, OECD 405)
Citric acid	Oral LD50 (rat): 3,000 mg/kg	Skin / eye irritant

Hazard checklist (whole-product classification basis)

Hazard endpoint	Classified	Hazard endpoint	Classified
Acute Toxicity	✓	Carcinogenicity	—
Skin Irritation/Corrosion	✓	Reproductive Toxicity	—
Serious Eye Damage/Irritation	✓	STOT — Single Exposure	✓
Respiratory or Skin Sensitisation	—	STOT — Repeated Exposure	✓
Mutagenicity	—	Aspiration Hazard	—

Legend: ✓ = Data available to make classification; — = Data either not available or does not fill the criteria for classification.

Information on possible routes of exposure

Absorbed by ingestion, inhalation, eye and skin contact.

Additional Information

RTECS	RO2450000 (oxalic acid)
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SECTION 12 Ecological information

Toxicity

Ingredient	Endpoint	Test Duration	Species	Value	Source
Oxalic acid	LC50	48 hr	Leuciscus idus (Golden orfe)	160 mg/L	AGent SDS
Oxalic acid	EC50	48 hr	Daphnia magna	162.2 mg/L	AGent SDS

Environmental precaution: Prevent entry to drains, waterways and soak-aways. Notify the relevant Environmental Protection Authority if waterway contamination occurs.

Persistence and degradability

Ingredient	Persistence: Water / Soil	Persistence: Air
Citoxal (mixture)	Oxalic and citric acids are biodegradable; acidity neutralises on dilution.	Not applicable — solid.

Bioaccumulative potential

Ingredient	Bioaccumulation
Citoxal (mixture)	Not expected to bioaccumulate.

Mobility in soil

Ingredient	Mobility
Citoxal (mixture)	Soluble and mobile in water.

Other adverse effects

Acidic — avoid uncontrolled discharge to waterways; neutralise before disposal.

SECTION 13 Disposal considerations**Waste treatment methods****Product / Packaging disposal**

- Recycle wherever possible.
- Ensure waste disposal conforms to all relevant local, state and federal authority waste disposal regulations.
- Do NOT discharge into sewers or waterways.
- Empty containers should be returned via AGent's Closed Loop container return program where applicable.
- Whatever cannot be saved for recovery or recycling should be managed through an approved waste disposal facility.
- Neutralise residues with lime or soda ash before disposal; dispose of in accordance with local, state and federal regulations.

SECTION 14 Transport information

Labels Required	Not Applicable — Not a Dangerous Good
Marine Pollutant	No
HAZCHEM Code	None allocated

Land transport (ADG)

UN number	Not Applicable — Not classified as a Dangerous Good
UN proper shipping name	CITOXAL (oxalic / citric acid blend — Not classified as a Dangerous Good)
Transport hazard class(es)	Not classified as a Dangerous Good by the criteria of the ADG Code for transport by road or rail
Packing group	Not Applicable
Environmental hazard	Not Applicable
Special precautions for user	None allocated — Not a Dangerous Good.
ERG / EIP number	Not Applicable — Not a Dangerous Good

Air transport (ICAO-IATA / DGR)

UN number	Not Applicable — Not classified as a Dangerous Good
UN proper shipping name (lowercase)	Citoxal (Not classified as a Dangerous Good)
ICAO/IATA Class	Not classified as a Dangerous Good by the criteria of the IATA Code for transport by air
Packing group	Not Applicable
Environmental hazard	Not Applicable
Special provisions	Not Applicable — Not a Dangerous Good.
Cargo Only Packing Instructions	Not Applicable — AGent does not transport this product by air. Refer to land transport (ADG) above for the applicable classification.
Cargo Only Max Qty/Pack	Not Applicable — AGent does not transport this product by air. Refer to land transport (ADG) above for the applicable classification.
Passenger and Cargo Packing Instructions	Not Applicable — AGent does not transport this product by air. Refer to land transport (ADG) above for the applicable classification.
Passenger and Cargo Max Qty/Pack	Not Applicable — AGent does not transport this product by air. Refer to land transport (ADG) above for the applicable classification.

Sea transport (IMDG-Code / GGVSee)

UN number	Not Applicable — Not classified as a Dangerous Good
UN proper shipping name	CITOXAL (oxalic / citric acid blend — Not classified as a Dangerous Good)
IMDG Class	Not classified as a Dangerous Good by the criteria of the IMDG Code for transport by sea
Packing group	Not Applicable
Environmental hazard	Not a Marine Pollutant
EMS Number	Not Applicable — Not a Dangerous Good
Special provisions	Not Applicable — Not a Dangerous Good.

Transport in bulk according to MARPOL Annex II and the IBC Code

Not Applicable — AGent does not transport this product in bulk by sea.

Transport in bulk in accordance with MARPOL Annex V and the IMSBC Code

Product name	Group
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Citoxal	Not Applicable — AGent does not transport this product in bulk by sea.
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Transport in bulk in accordance with the IGC Code

Product name	Ship Type
Citoxal	Not Applicable — AGent does not transport this product in bulk by sea.

SECTION 15 Regulatory information

Safety, health and environmental regulations / legislation specific for the substance or mixture

OXALIC ACID (CAS 144-62-7 / dihydrate 6153-56-6) and CITRIC ACID (CAS 77-92-9) are found on / assessed against the following regulatory lists:

- Australia Hazardous Chemical Information System (HCIS): oxalic acid (Acute Tox. 4 / Skin Corr. 1B / STOT RE 2) Acute Tox. 4 / Eye Dam. 1) and citric acid (Skin Irrit. 2 / Eye Irrit. 2A / STOT SE 3) listed
 - Australia Standard for the Uniform Scheduling of Medicines and Poisons (SUSMP): Schedule 6 (S6)
 - Australian Inventory of Industrial Chemicals (AIIC): Components listed
 - IARC Group classification: Not classified
 - Schedule 10 of the model WHS Regulations (prohibited / restricted carcinogens): Not listed
 - Schedule 14 of the model WHS Regulations (health monitoring trigger): Not listed

Additional Regulatory Information

Subject to: Work Health and Safety (General) Regulations 2022 (WA); "Workplace Exposure Limits for Airborne Contaminants" (April 2024) by Safe Work Australia; Australian Code for the Transport of Dangerous Goods by Road & Rail (ADG Code) current edition.

National Inventory Status

Country / Inventory	Listed
Australia (AIIC / AICS)	Yes
Canada (DSL)	Not applicable — AGent does not export this product
Canada (NDSL)	Not applicable — AGent does not export this product
China (IECSC)	Not applicable — AGent does not export this product
Europe (EINECS / ELINCS / NLP)	Not applicable — AGent does not export this product
Japan (ENCS)	Not applicable — AGent does not export this product
Korea (KECI)	Not applicable — AGent does not export this product
New Zealand (NZIoC)	Not applicable — AGent does not export this product
Philippines (PICCS)	Not applicable — AGent does not export this product
USA (TSCA)	Not applicable — AGent does not export this product
Taiwan (TCSI)	Not applicable — AGent does not export this product
Mexico (INSQ)	Not applicable — AGent does not export this product
Vietnam (NCI)	Not applicable — AGent does not export this product
Russia (FBEPH)	Not applicable — AGent does not export this product

Legend: Yes = All CAS declared ingredients are on the inventory; No = One or more CAS listed ingredients are not on the inventory (may be exempt or require registration).

SECTION 16 Other information

Revision Date	July 2026
Initial Date	June 2026 (AGent 2026 format)

SDS Version Summary

Version	Date of Update	Sections Updated
2026.02 (AGent 2026 format)	July 2026	§3 ingredient classification(s) harmonised to the substance-level determination for CAS 6153-56-6 (SWA HCIS where listed; documented supplier basis otherwise) — cross-CAS consistency triage, 24 July 2026. Substance classification is a property of the CAS number and must be identical across all AGent SDS.
2026.01 (AGent 2026 format); earlier: Legacy (AGent format)	June 2026	Reformatted from the legacy Citoxal version to AGent 2026 layout. §8 updated to SWA WEL 2024 (oxalic acid 1/2 mg/m ³); removed superseded legacy abbreviations and exposure-standard references; AICS updated to AICC. Classification reconciled to the §2 list (Acute Tox. 4, Skin Irrit. 2, Eye Dam. 1; DANGER). Non-DG; S6.

Other information

This SDS is intended as a hazard communication tool to assist in workplace Risk Assessment. It is not an Australian Standard or a definitive document.

Definitions and abbreviations

Abbreviation	Definition
ADG	Australian Dangerous Goods Code
AICS / AICC	Australian Inventory of Industrial Chemicals (formerly AICS)
AUH	Additional / Australian Hazard statements
BCF	Bioconcentration Factor
BEI	Biological Exposure Index
CAS	Chemical Abstracts Service Registry Number
DNEL	Derived No Effect Level
DSEN	Dermal sensitiser (SWA WEL 2024 notation)
EC50	Effect Concentration causing effect in 50% of test population
EMS	IMDG Emergency Schedule
ERG / EIP	Emergency Response Guide / Emergency Information Panel (SAA/SNZ HB76)
ES	Exposure Standard (legacy term — now WEL)
GHS	Globally Harmonised System of Classification and Labelling
HCIS	Hazardous Chemical Information System (Safe Work Australia)
IARC	International Agency for Research on Cancer
IDLH	Immediately Dangerous to Life or Health
LC50	Lethal Concentration causing death in 50% of test population
LD50	Lethal Dose causing death in 50% of test population
LOAEL	Lowest Observed Adverse Effect Level
NOAEL	No Observed Adverse Effect Level
NOEC	No Observed Effect Concentration
OEL	Occupational Exposure Limit
OTO	Ototoxic (SWA WEL 2024 notation)
PC-STEL	Permissible Concentration — Short Term Exposure Limit
PC-TWA	Permissible Concentration — Time Weighted Average
PNEC	Predicted No Effect Concentration
RSEN	Respiratory sensitiser (SWA WEL 2024 notation)
SDS	Safety Data Sheet
Sk	Skin notation — absorption through the skin a significant route
STEL	Short Term Exposure Limit (15 min TWA)
SUSMP	Standard for the Uniform Scheduling of Medicines and Poisons

SWA	Safe Work Australia
TEEL	Temporary Emergency Exposure Limit
TLV	Threshold Limit Value
TWA	Time Weighted Average (8 hr / 40 hr week)
WEL	Workplace Exposure Limit (Safe Work Australia, April 2024)
WHS	Work Health and Safety

Disclaimer

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